

Terms and Conditions, & Refund Policy

Our policy is detailed clearly below, and whilst this will always apply - we will try and be sympathetic and understanding with individuals in such circumstances, and offer deferral to another event or activity wherever possible.

OutFit Personal Fitness Ltd - our policy on refunds and deferrals.

Refunds

No refunds are available once an entry has been received and confirmation of entry has been delivered.

Transfers / Deferral

Transfers to another competitor

You may transfer or sell your place to another person wishing to take part in the event.

This must be done at least 10 days prior to the event. You are responsible for updating the personal information which can be accessed via the details provided in the confirmation email you received upon entering the event. You do not need to inform us of these changes, however the personal details on the entry **must** be updated.

Transferring to another event

You may transfer or defer your entry to another of our events, but this must be done within 1 year of the original event date, or the ability to defer will be lost.

This must be done at least one month prior to the event.

- This type of transfer cannot take place if the event is sold-out.
- Entries can only be transferred **once** and thereafter will not be refundable.
- If the original entered event does not cover the cost of the event you are transferring to you will be responsible for paying the difference.
- If the event costs less than the original event you will not be subject to a refund for this amount.

Route Changes and Cancellation Policy

OutFit Personal Fitness Ltd organised events will take place only when the safety of all involved is not compromised by severe weather or the event of circumstances beyond our control, - if either of these circumstances leads us to cancelling for safety reasons, or unforeseen complications with the venue, we will do either of the following:

a) Amend a route or change the location within reason to ensure a safe and enjoyable event

or

b) When the event cannot be held safely because of particular conditions - we shall cancel the event.

Where an event is changed to some extent under condition 'a' above, no refund will be applicable. In the event of a cancellation under condition 'b' above, competitors will be offered the option to transfer to the next years event, or alternative event, under the same terms of their existing registration.

We shall give as much notice as possible if an amendment or cancellation is forced upon us.

If you have any further queries please email: joe@out-fit.co.uk